

Family Support is changing:

You might need a hand to find what you're looking for!

So we are able to provide better services to children, young people and their families the Community Services Directorate and Community Service Providers are making some improvements to Family Support Services in the ACT . You will start to see some changes over the next few months but there will also be some things that will stay the same.

What's going on?

Over the last couple of years the ACT Government and Youth and Family Support Services have been discussing how to provide the best service to children, young people and their families.

As a result, from March 2012 Child, Youth, Family, and Accommodation support services are going to change to provide improved supports for you and your family.

Some services will be closing but new services and activities being made available.

If you are currently working with a service it is best to speak with your worker to find out how the changes may effect you.

You will still be able to access services you need.

How will I know where to go?

To help you work out what is the best service to meet your families' needs there is a number that you will be able to call to discuss your options. You will then be able to choose the service you want from these options.

Other services that will be available from March 2012 will include:

Support; Group Programs; Youth Workers to support young people where they like to hang out; Intensive Support; Therapeutic Services; Counselling ; and specialist services for children, young people and their families.

For Young People:

Youth Support Line: 61624718

For Families:

Parentline: 61873833

For Accommodation Services:

FirstPoint: 1800 176 468



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